

JOB PROFILE

POST:	Children and Young people Service's - Therapeutic Intervention Worker (TIW)
SALARY:	£24 832.00 per annum
HOURS:	35 per week
LINE MANAGER	Therapeutic Lead
RESPONSIBLE FOR:	No direct reports
DURATION:	Permanent subject to funding
LOCATION	One of our sites in Manchester

The overall aim of this project is:

Our Children and Young People Service supports families, living in the Manchester city area, who are or have been affected by domestic violence and abuse (DVA), homelessness and other traumatic life events. This post of Children and Young people Service's - Therapeutic Intervention Worker (TIW) is co-located within a Manchester Refuge and will deliver a range of interventions which will help children, young people, and their family thrive.

You will be skilled in partnership working, with the ability to apply a child-led and whole family approach to protect children and families from harm and improve family functioning. The project will:

- Provide therapeutic 1-1 support to C&YP.
- Support C&YP to develop safe coping strategies, by exploring and processing how events have impacted on their lived experience.
- Facilitate repair and recovery group work with C&YP, improving their emotional well-being.
- Support C&YP to develop confidence and resilience against future harm.
- Facilitate group work for Parents to better understand the impact of DVA on themselves and their children.

Main duties and responsibilities:

1. To contribute to the development of PTMWA Children and Young People Service's.
2. To undertake assessments with C&YP and families, complete risk assessments and develop innovative support plans that promote positive outcomes for C&YP and their families.
3. To effectively manage a complex caseload, prioritising tasks in line with other duties, and work in partnership with other agencies to meet the C&YP and family's needs and to safeguard and protect children and families from harm.
4. Through working directly with C&YP and their families in a variety of settings in accordance with a child-led and whole family approach, to provide opportunities for all family members to explore the impact of domestic abuse.
5. The direct work with C&YP will incorporate using therapeutic play techniques.
6. Ensure that client records are up to date, accurately recorded and input onto our electronic case management and monitoring system.

7. To complete written reports, including court reports, and client updates that are appropriate to the audience for which they are written that succinctly present and appraise options and make clear recommendations for action.
8. To provide advocacy, emotional, and practical support in relation to the C&YP and their family's needs.
9. To apply a range of evidence-based approaches within your specialism of working with C&YP and families.
10. To deliver a range of creative and therapeutic interventions to C&YP and families individually and in a group.
11. To work effectively with other service providers, agencies, and specialist services to achieve positive outcomes for C&YP and families.
12. To work effectively with refuge staff members to achieve positive outcomes for C&YP and families.
13. To host family heuristic and open play sessions and family togetherness events.
14. To follow strict confidentiality and data protection procedures.
15. To attend relevant training courses/conferences in consultation with line managers and provide feedback to colleagues on training courses attended as requested.
16. To keep up to date on new legislation/national guidance relevant to the service and on any new developments within the field of working with C&YP and their families.
17. To undertake any other reasonable duties within the scope of the post as specified by their line manager from time to time in consultation with the post holder.
18. It is a duty of the post holder not to act in a prejudicial or discriminatory manner towards service users or employees and to be aware of the companies' equal opportunities policy.
19. To promote, monitor and maintain health, safety, and security in the working environment.

GENERAL:

1. To follow confidentiality procedures as required by PTMWA and statutory legislation.
2. To identify own training and development needs and participate in all training courses relevant to PTMWA's commitment to providing high quality services.
3. To always work with due regard to all the policies and procedures of PTMWA, both operational and non-operational, and participate in their development and amendment where required.
4. To support awareness raising and fundraising efforts by contributing to, and participating in, publicity fairs and other events that promote and enable sustainability of PTMWA's services.
5. To be mobile and work across all areas of the city as required.

OTHER:

- This post has been assessed and confirmed as open to women only under the Equality Act 2010, schedule 9, part 1.
- This post is subject to an enhanced DBS check which will be carried out immediately on completion of a job offer being made and again every 3 years. Failure to engage in the completion of the relevant DBS application may result in the job offer being withdrawn.

This job description attempts to cover the main duties of the post but is not intended to provide an exhaustive list of tasks. The post-holder is therefore expected to undertake any other reasonable duties within the scope of the role as specified by their line manager.

Organisational values

Our staff, service users and volunteers have contributed to, and developed, a set of values that reflect who we are, what we do and why we do it.

Generous: sharing our skills, creating energetic positive links, and thriving together.

Affirming: supporting and inspiring, paying attention to discover what matters.

Courageous: challenging inequality, stepping forward and making change.

Rooted: secure and participating in our communities, nurturing a sense of belonging.

PERSON SPECIFICATION

CRITERIA	ESSENTIAL/ DESIRABLE	ASSESSED
EDUCATION/QUALIFICATION		
Relevant professional qualification, e.g. social Work, Youth Work, NVQ level 3 in Health and Social Care, play therapy, and/or equivalent experience	D	Application form/Interview
EXPERIENCE		
Recent and significant experience of undertaking direct work with vulnerable C&YP and engaging families in a 1.1 or group work setting	E	Application Form/ Interview
Experience of undertaking comprehensive assessments within a multi-agency approach	E	Application Form/ Interview
Experience of engaging C&YP and families in line with a child-led whole family approach	E	Application Form/ Interview
Experience of following safeguarding and child protection policies and procedures	E	Application Form/ Interview
Experience of direct work with children 0-18yrs	E	Application Form/ Interview
KNOWLEDGE AND UNDERSTANDING		
Understanding child development, parenting capacity, environment, and risk and protective factors	E	Application Form/ Interview
Understanding the impact domestic violence and abuse and homelessness has on C&YP and other family members	E	Application Form/ Interview
A good knowledge and understanding on the range of evidence-based interventions to assist children, young people, and parents in facilitating change to improve family functioning	E	Application Form/ Interview
A good level of knowledge and understanding of C&YP and family legislation, including national guidance and policy on safeguarding and DVA	E	Application Form/ Interview
Awareness of factors impacting on and issues facing vulnerable C&YP and families e.g. disadvantage, poverty, disability, homelessness	E	Application Form/ Interview
SKILLS AND ABILITIES		
Ability to manage a complex caseload, prioritising tasks	E	Application Form/ Interview
The ability to listen and communicate effectively with children, young people, families, staff, and professionals	E	Application form/ Interview
Ability to assess risk in relation and develop support plans and risk management plans	E	Application Form/ Interview
Ability to work flexibly and contribute to a developing project and work as part of a team	E	Application Form/ Interview

Ability to deliver and evaluate creative and therapeutic interventions to children, young people, and families in a 1:1 or group setting	E	Application Form/ Interview
Ability to deliver and evaluate group work to service users and professionals	E	Application Form/ Interview
Ability to prepare and present reports in a professional, concise, and meaningful manner	E	Application Form/ Interview
Ability to work effectively in partnership with colleagues and other agencies to share knowledge, provide advice and training	E	Application Form/ Interview
OTHER		
Commitment to equal opportunities and anti-discriminatory practice	E	Application Form/ Interview
Willingness to undertake training, a commitment to continuous professional development and the continuing development of the post	E	Application Form
Willingness to work flexibly, evenings and weekends as necessary to meet the needs of the service	D	Application Form
Ability to use a computer for the purpose of data entry, case management, written correspondence, and presentations	E	Application Form
Mobile to visit and work across the city	E	Application Form/ Interview

POST HOLDER SIGNATURE:		DATE:	
LINE MANAGER SIGNATURE:		DATE:	